



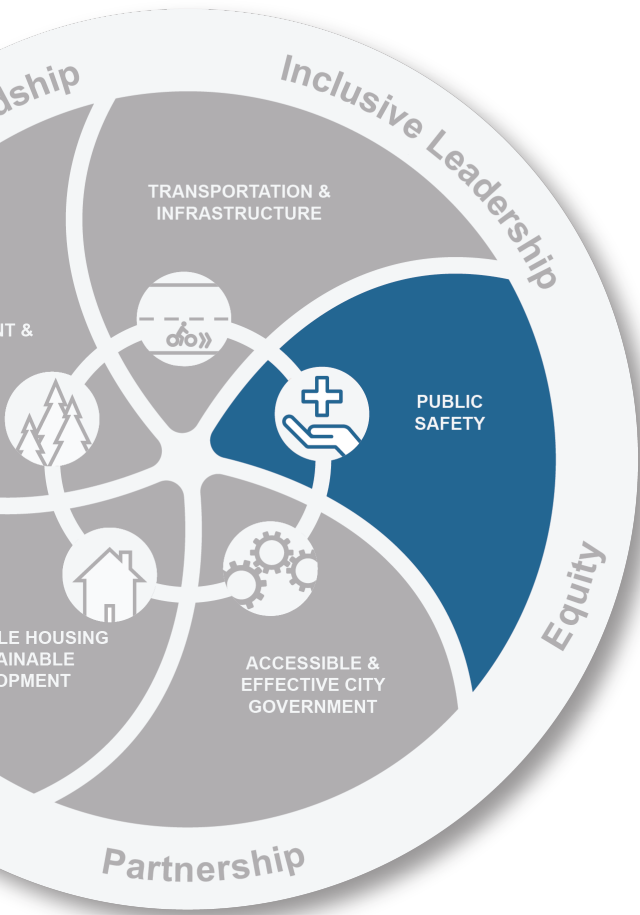
CITY OF BEND

Bend Police Department Public Safety Quarterly Update

Chief Mike Krantz

October 16, 2024

Bend Police Department



Bend City Council Goals 2021-2023

Safety, Health, Accountability and Justice

Guiding Principle

“Ensure core services are keeping pace with a growing City and adjust staffing resources to match service demands.”

Bend City Council Goals 2023-2025

Public Safety

Strategy

“Maintain service levels to keep pace with increasing calls and expanding range of service demands.”

Action

“Develop a long-term staffing strategy for the Fire and Police Departments.”

Action

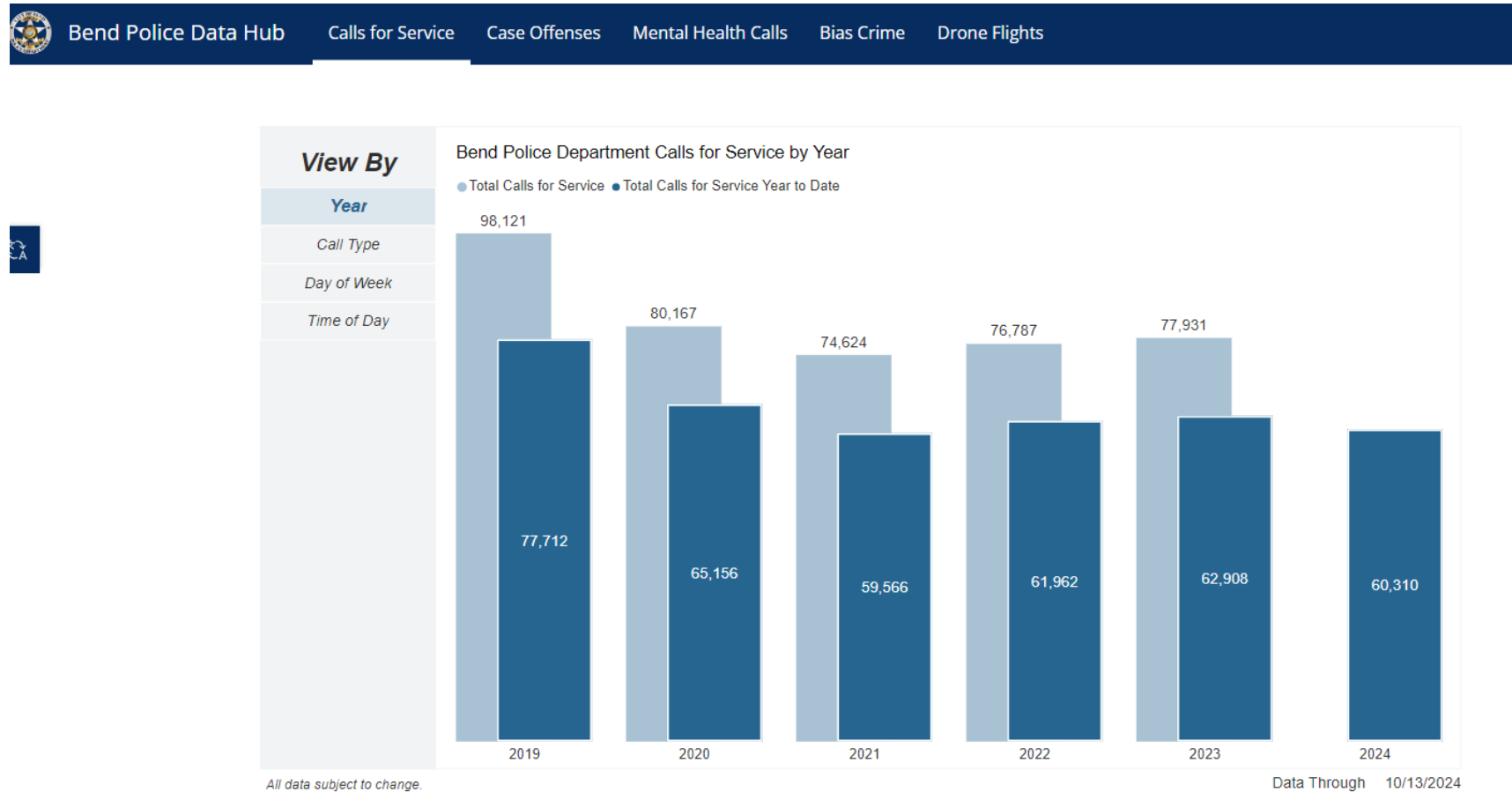
“Continue to review and improve employee retention efforts.”



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We deliver a public safety service

- Police Departments must answer 911 calls. [Bend Police Data Hub \(bendoregon.gov\)](https://bendoregon.gov)



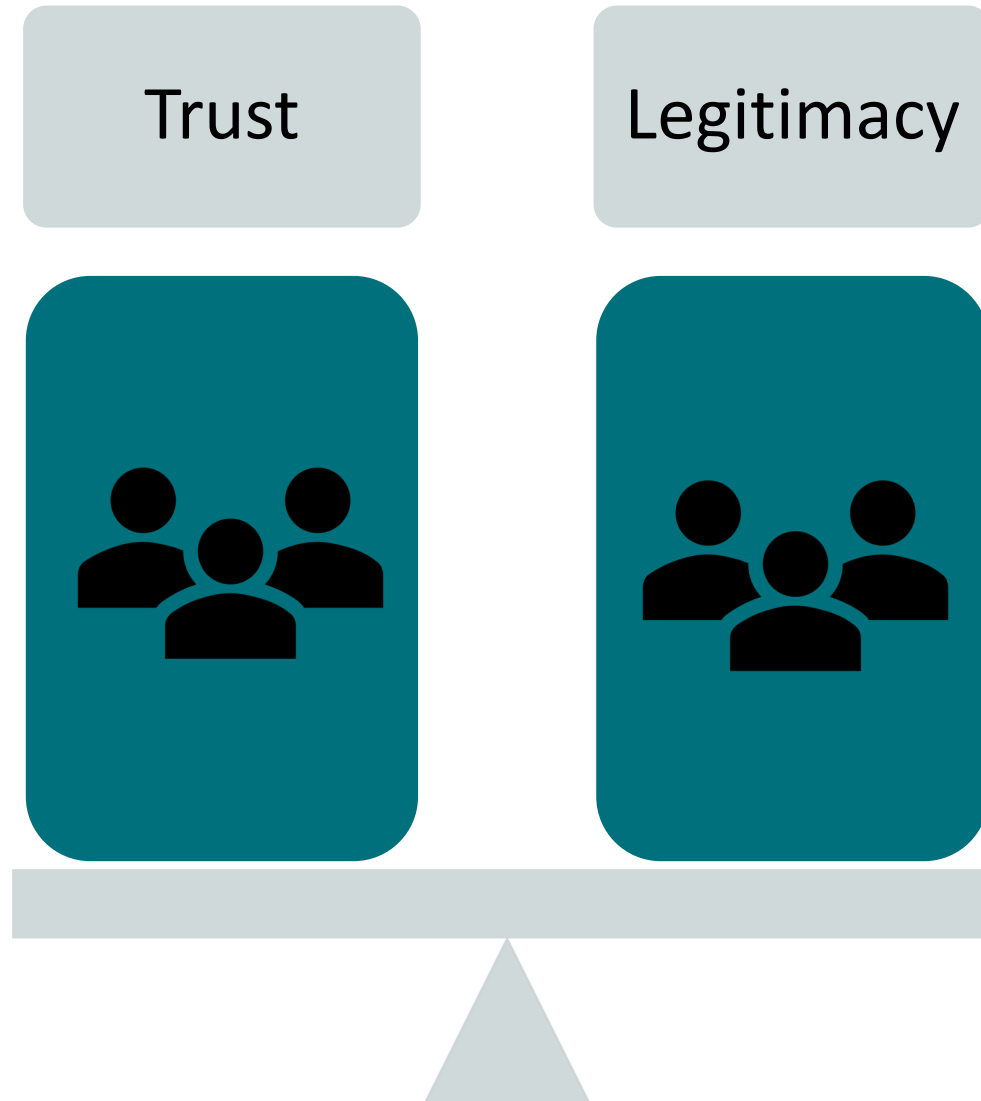
We are more than a public safety service

- Police departments are the local government's most visible public and direct engagement unit.
- The sentiment about a police department is frequently tied to how people feel about their local government.



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Bend Police Department



Who we are in our community

Service

Trust

Transparency

Accountability

Continuous
Improvement

Procedurally
Just



Customer Satisfaction

Since September 2022, more than 131,000 customer surveys have been sent out.

The officer listened to me	4.81 out of 5
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The officer treated me fairly	4.82 out of 5
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The officer treated me with respect	4.85 out of 5
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The officer communicated clearly	4.85 out of 5
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The officer provided useful information	4.59 out of 5
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The officer helped me resolve the problem	4.28 out of 5
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Overall, how satisfied were you with BPD's response to your recent call	4.56 out of 5
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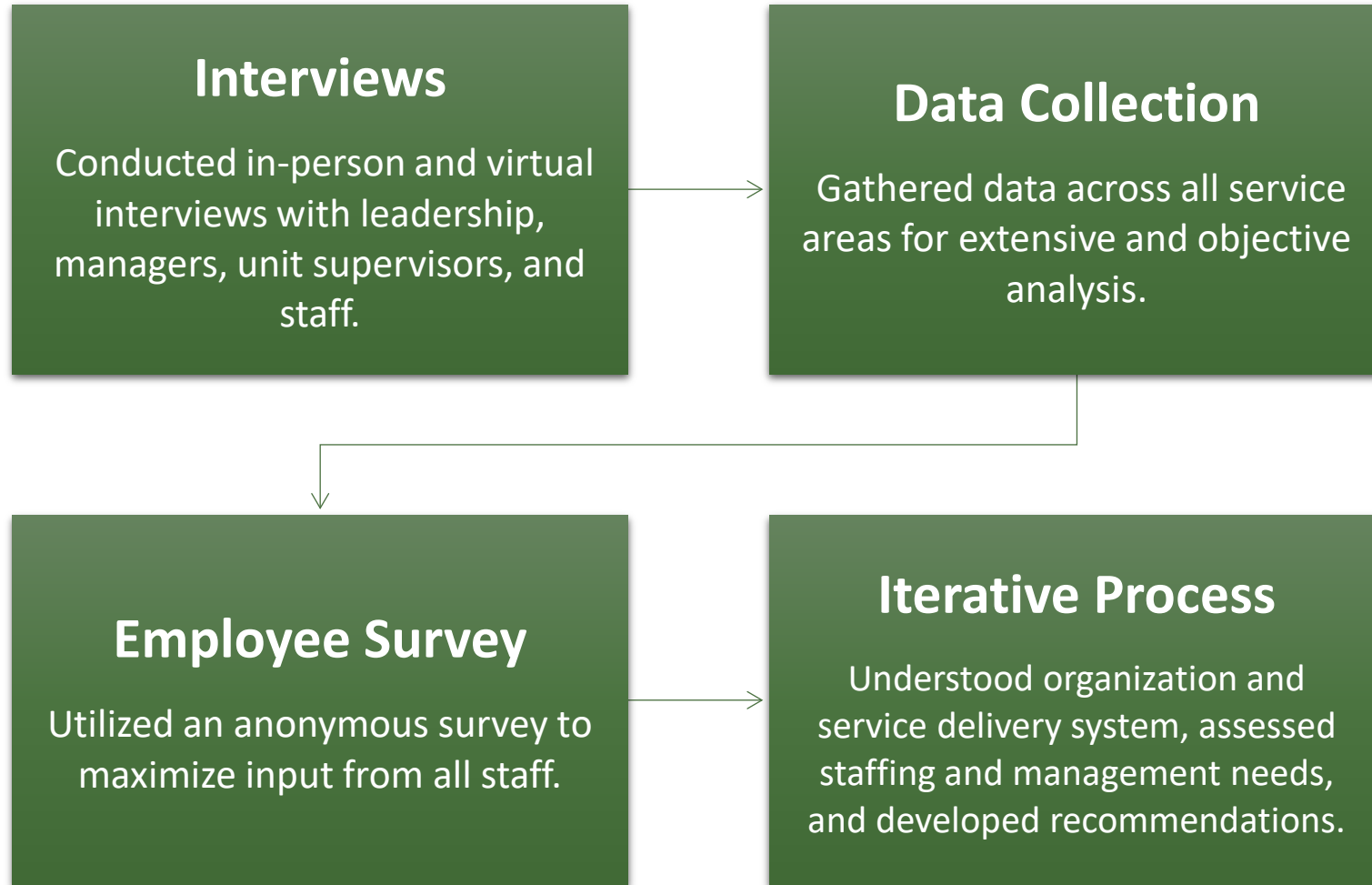
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Why a staffing study?

- We continue to see increases in our community needs, specific to calls for service.
- You need to know what you have and what you need to map out the future.
- In December 2022, a vendor was selected to conduct a staffing study of the Bend Police Department.
- Vendor selected – Matrix Consulting Group, a national company that conducts public safety agency studies throughout the United States.
- Purpose of the study – designed to ensure the BPD has appropriate and justifiable staffing levels now and into the future.



Matrix Consulting Group - methodologies



Matrix Consulting Group – key staffing findings

Patrol

- 4 Police Officers

Investigations

- 1 Investigative Analyst
- 2 Digital Forensic Detectives
- 1 Crime Scene Investigator

Command 3

- 1 Traffic Sergeant
- 2 Traffic Officers
- 1 School Resource Sergeant
- 4 School Resource Officers

Support Service

- 1 Wellness Program Coordinator
- 1 Training Officer
- 1 Training Assistant
- Relocate HR Business Partner

Business Services

- 1 Business Supervisor
- 1 Records Specialist

21 FTE recommendations in current fiscal year



Future Growth between 2024-2033

Current
Service
Level

49.5 full-time employees by
2033

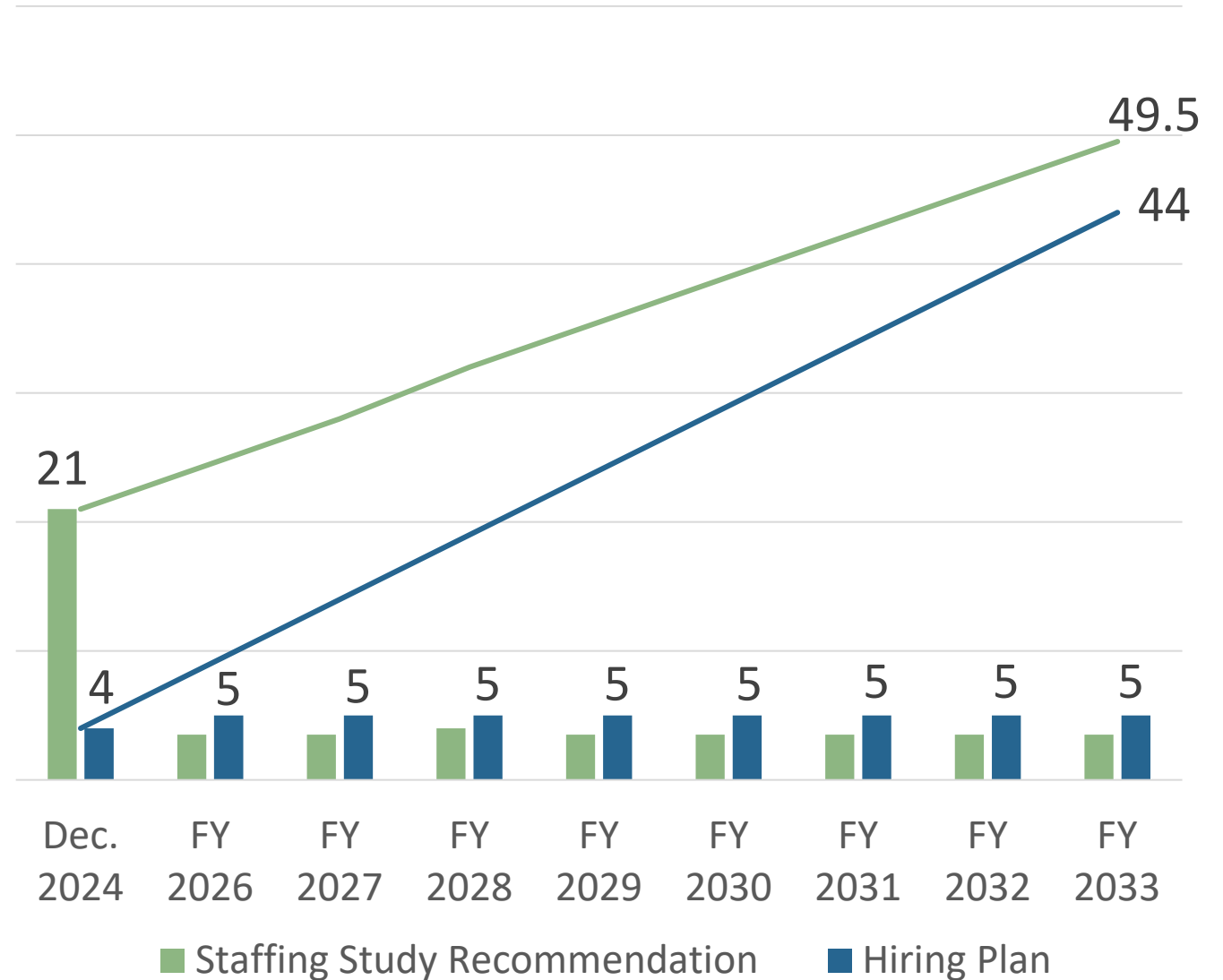
Division Sworn Employees	Current	Rec. FY 2025	Rec. FY 2033
Office of the Chief	3	3	4
Support Division	4.5	5.5	6
Business Services Division	0	0	0
Patrol Division	61	65	78
Investigations and Command 3 Division	41	51	58
Total Sworn Employees	109.5	124.5	146
Division Non-Sworn Employees	Current	Rec. FY 2025	Rec. FY 2033
Office of the Chief	3	3	3
Support Division	6	8	9
Business Services Division	19	21	23
Patrol Division	1	1	1
Investigations and Command 3 Division	15	17	21
Total Non-Sworn Employees	44	54	58
Total Additional FTE Positions		21	28.5
Total Employees	153.5	174.5	203



Current Service Level Hiring Plan

We are requesting 4 FTE now and recommending an additional 5 FTE a year until 2033.

Even with this aggressive plan, we will still be 5.5 FTE short of our 2033 goal for current service levels.



Future Growth between FY 2025-2033

New Programs

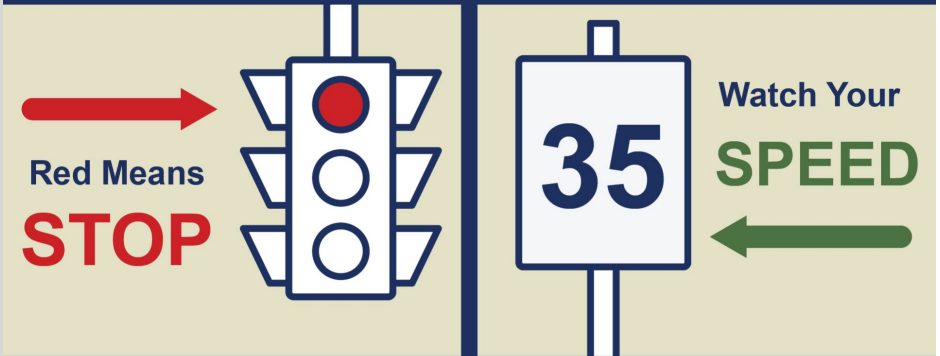
Automated Enforcement Program - 1 Sergeant & 2 Traffic Enforcement Agents

Deflection Program - 1 Police Officer

ARTIC and Drone First Responder - 2 Analysts

Organized Retail Theft - 1 Police Officer

AUTOMATED PHOTO ENFORCEMENT



For a Safer Bend



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POLICE



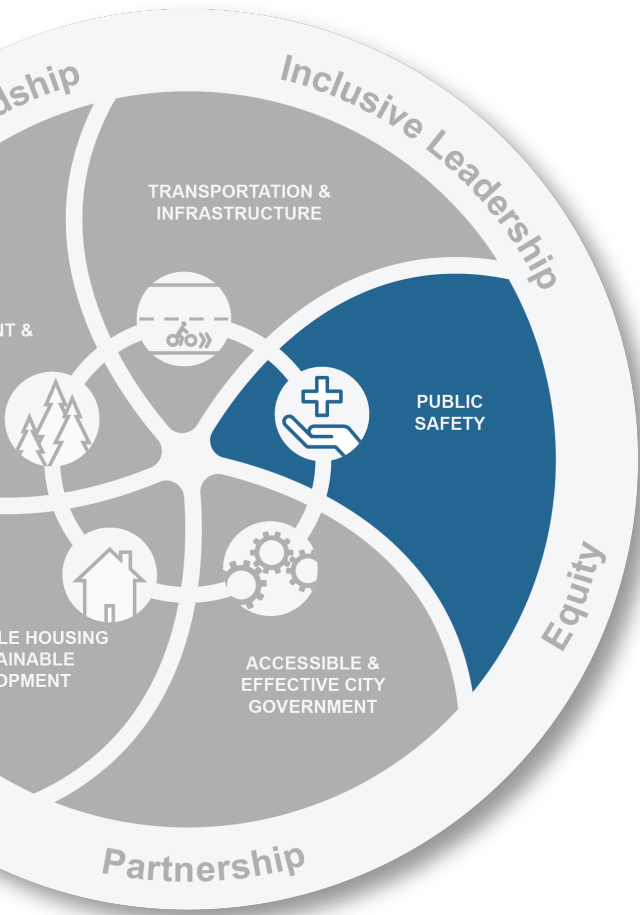
Behavioral Health Deflection

Grant Program Information



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December 2024 budget adjustment request



4

Police Officers

Patrol (current
service
recommendations)

1

Police Officer

Deflection Program
(new program)

1

Traffic Sergeant

Automated Traffic
enforcement (new
program)



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2025-2027 Biennium budget target goal

July 2025

8 FTE

Current Service Recommendation

Resource: General Fund

- 2 – Police Officers assigned to patrol
- 1 – Police Officers assigned to training
- 1 – Police Training Assistant
- 1 – Police Detective assigned to digital forensics

New Program Additions

Resource: Designated Funding

- 2 – Traffic Enforcement Agents assigned to automated enforcement program
Resource: Automated Photo Enforcement
- 1 – Police Officer assigned to organized retail theft
Resource: Organized Retail Theft Grant

July 2026

5 FTE

Current Service Recommendation

Resource: General Fund

- 1 – Police Officers assigned to patrol
- 1 – Police Detective assigned to digital forensics
- 1 – Police Records Specialist

New Program Additions

Resource: Designated Funding

- 2 – Police Officers assigned to traffic enforcement
Resource: Automated Photo Enforcement

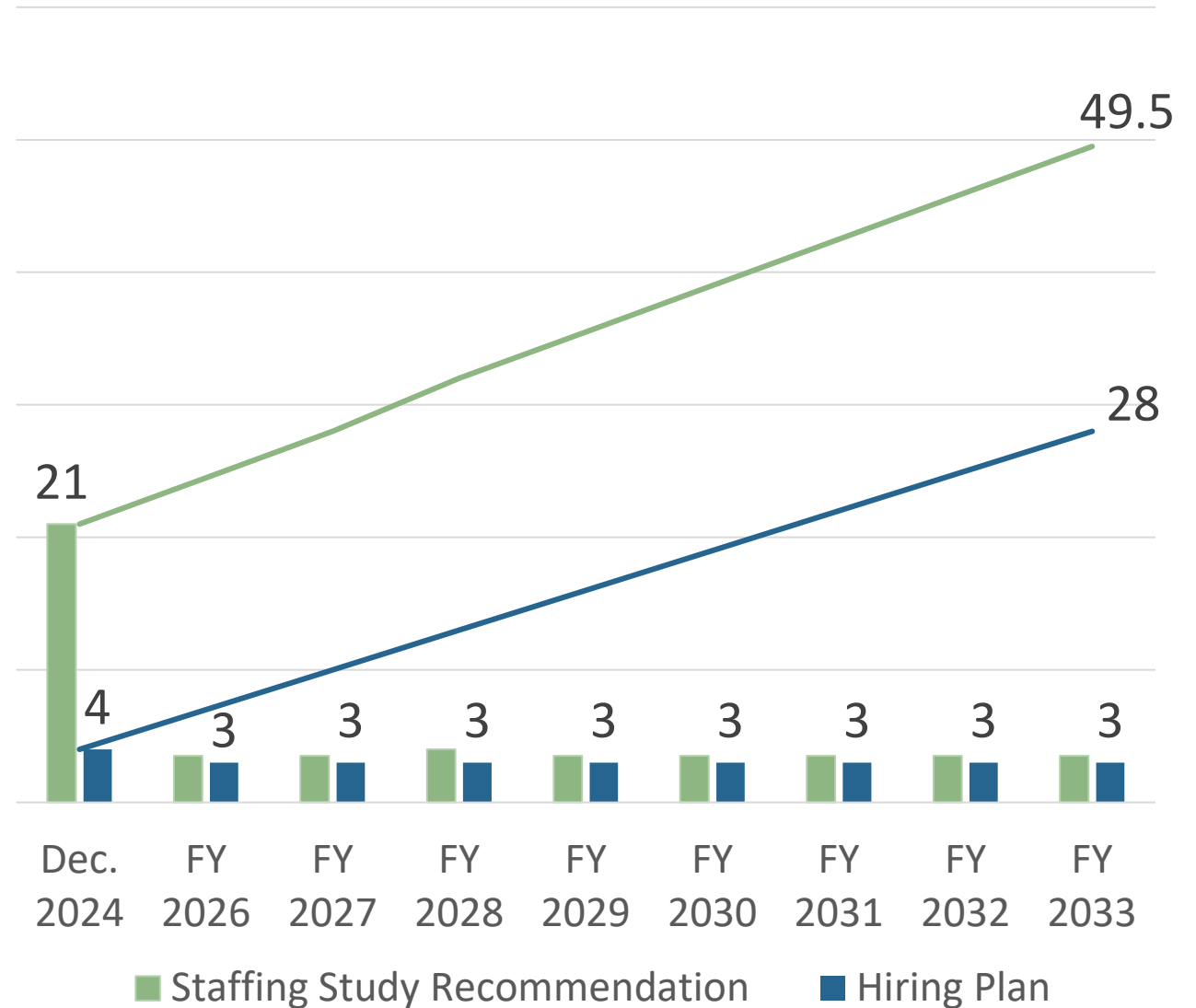


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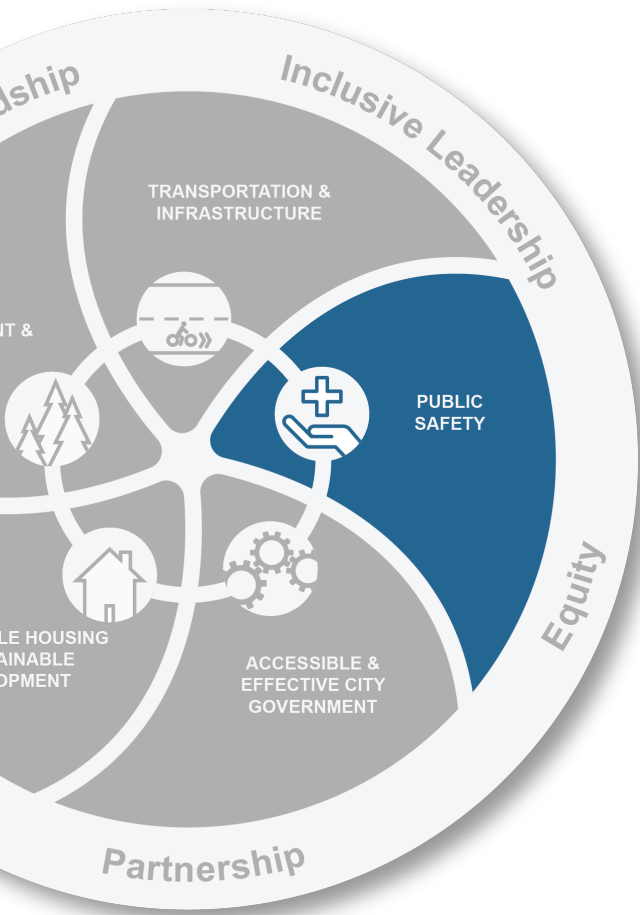
Current Service Level Reality

We may only be able to afford 4 FTE now and an additional 3 FTE a year until 2033.

Due to limited resources, we may be 21.5 FTE short of our 2033 goal for current service levels.



Resources



General Fund

Savings

Reserves

Opioid
Settlement
Funds

Automated
Enforcement

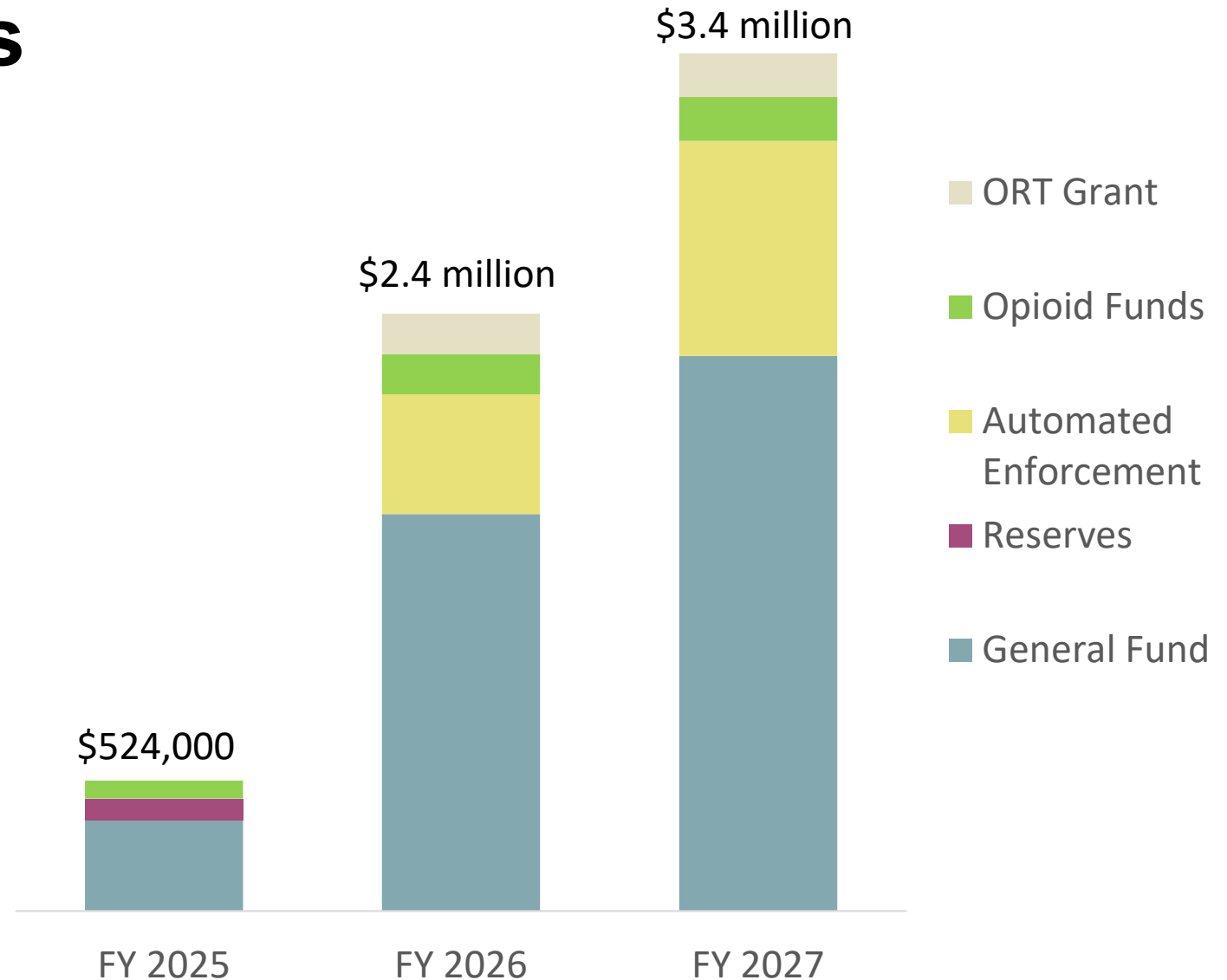
Organized
Retail Grant



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December 2024 to June 2027 Estimated Expenses

- General Fund dollars for FY 2025 and FY 2026 will be sourced from the savings realized due to vacancies within the Police Department in 2024
- Expenses by Category
 - General Fund 66%
 - Reserves 1%
 - Automated Enforcement 21%
 - Opioid Funds 6%
 - Organized Retail Grant 5%





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