

From: [Charrese Furlow](#)
To: [Jennifer La Marche](#)
Subject: RE: Flock Safety INV-50963
Date: Wednesday, November 6, 2024 3:52:00 PM
Attachments: [image001.gif](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)

Yes. It will take a little time to process payment. So if you don't hear back from me, follow up and I will pull the info.

Thank you!



Char Furlow
Bend Police Purchasing Coordinator
My Pronouns: She, Her, Hers [Why Pronouns?](#)
541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>
Sent: Wednesday, November 6, 2024 3:31 PM
To: Charrese Furlow <cfurlow@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

Yes, it does. Can I get copies of the processing and payment confirmation? The grant reporting will ask for it.

Thank you!

From: Charrese Furlow <cfurlow@bendoregon.gov>
Sent: Wednesday, November 6, 2024 3:29 PM
To: Jennifer La Marche <jlamarche@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

Sounds like we can move forward with payment then, correct?

Thank you!



Char Furlow
Bend Police Purchasing Coordinator
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541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>
Sent: Wednesday, November 6, 2024 3:14 PM
To: Charrese Furlow <cfurlow@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

Caroline just confirmed they are two different issue: contract payment due date and subscription term – which is dependent on camera activation. She also mentioned if we found ourselves in a scenario where one camera was still delayed due to permission,

they would credit back that part of the subscription fee (credit on the back end).

Thank you!
Jenn

From: Charrese Furlow <cfurlow@bendoregon.gov>
Sent: Wednesday, November 6, 2024 3:11 PM
To: Jennifer La Marche <jlamarche@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

Thanks for your help!

Thank you!



Char Furlow
Bend Police Purchasing Coordinator
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541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>
Sent: Wednesday, November 6, 2024 2:34 PM
To: Charrese Furlow <cfurlow@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

That would be awesome if you could – my quote version does not include it. Have we paid them already?

From: Charrese Furlow <cfurlow@bendoregon.gov>
Sent: Wednesday, November 6, 2024 2:32 PM
To: Jennifer La Marche <jlamarche@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

I believe it was part of Exhibit A, which was the quote. I can pull it back up if you need it.

Thank you!



Char Furlow
Bend Police Purchasing Coordinator
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541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>
Sent: Wednesday, November 6, 2024 1:53 PM
To: Charrese Furlow <cfurlow@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

Yes, we met with them last week for the kick-off. What document is the bottom in reference to? If I don't have it, I might need it for the grant reporting information. They're not technically held up, just part of the rollout timeline.

Thanks,
Jenn

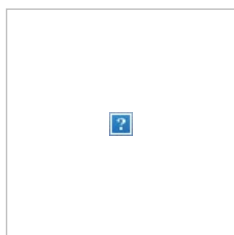
From: Charrese Furlow <cfurlow@bendoregon.gov>
Sent: Wednesday, November 6, 2024 12:54 PM
To: Jennifer La Marche <jlamarche@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

The contract states payment is due after signing and before equipment delivery.



Contract went into effect on 10/10 and expires on 10/9/25. Is the vendor aware things are held up on your end?

Thank you!



Char Furlow
Bend Police Purchasing Coordinator
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541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>
Sent: Wednesday, November 6, 2024 12:31 PM
To: Charrese Furlow <cfurlow@bendoregon.gov>
Subject: FW: Flock Safety INV-50963

Hi Char,
FYI—No equipment has been received/installed yet. Brian and I are still working through some aspects of the city permitting, camera siting process that includes two private parties in addition to the 4 city-owned properties. One concern I have (without reading through the long MSA) is when the 1-year subscription clock starts.

We don't initiate payment until equipment is received/installed correct? Or does this contract (Flock MSA) override the typical purchasing agreement?

Thanks,
Jenn

From: Billing Team <billing@flocksafety.com>
Sent: Tuesday, November 5, 2024 11:40 PM
To: Charrese Furlow <cfurlow@bendoregon.gov>; Jennifer La Marche <jlamarche@bendoregon.gov>
Subject: Flock Safety INV-50963

You don't often get email from billing@flocksafety.com. [Learn why this is important](#)

CAUTION: External Email. Use caution when opening attachments, clicking links, or responding to this email.
Flock Safety Customer,

Thank you for choosing Flock Safety. You recently should have received an invoice. If you have not received an invoice please email billing@flocksafety.com.

Attached you will find our W-9, payment options, and Flocks general COI. If you require further documentation please contact us before the invoice is due.

Please visit <http://help.flocksafety.com/> for self-help articles and FAQ.

Your business is greatly appreciated.

Flock Safety

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