

From: [Jennifer La Marche](#)
To: [Charrese Furlow](#)
Subject: RE: Flock Safety INV-50963
Date: Wednesday, November 6, 2024 3:07:44 PM
Attachments: [image001.gif](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)

No worries; I'll call Caroline and confirm the terms between payment and subscription service dates.

Thank you!
Jenn

From: Charrese Furlow <cfurlow@bendoregon.gov>
Sent: Wednesday, November 6, 2024 2:59 PM
To: Jennifer La Marche <jlamarche@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

Oh yes! So sorry Jenn! I just pulled it while I was in the middle of entering a really long PO and obviously did not give it the proper attention. The agreement I sent you is the correct MSA and quote.

The correct payment terms are "First year invoiced at signing".

I will reach out to their rep and see what the timeline is. To answer your question, No. We have not processed payment.

Thank you!



Char Furlow
Bend Police Purchasing Coordinator
My Pronouns: She, Her, Hers [Why Pronouns?](#)
541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>
Sent: Wednesday, November 6, 2024 2:52 PM
To: Charrese Furlow <cfurlow@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

Hey Char,
The attached quote is from another vendor we didn't go with – Genetec (maybe why I'm confused).

From: Charrese Furlow <cfurlow@bendoregon.gov>
Sent: Wednesday, November 6, 2024 2:44 PM
To: Jennifer La Marche <jlamarche@bendoregon.gov>
Subject: RE: Flock Safety INV-50963

I've attached the quote and MSA, exhibit A is part of the MSA.

After looking again, the payment terms referenced are listed on the 6th page of the quote.

Thank you!

Char Furlow



Bend Police Purchasing Coordinator

My Pronouns: She, Her, Hers [Why Pronouns?](#)

541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>

Sent: Wednesday, November 6, 2024 2:40 PM

To: Charrese Furlow <cfurlow@bendoregon.gov>

Subject: FW: Flock Safety INV-50963

Looking at my records, I don't think I received the fully executed version of Exhibit A – just the unsigned in my files w/o language below. Whatever you can give me so I have complete record would be awesome – thank you much!

From: Jennifer La Marche

Sent: Wednesday, November 6, 2024 2:34 PM

To: Charrese Furlow <cfurlow@bendoregon.gov>

Subject: RE: Flock Safety INV-50963

That would be awesome if you could – my quote version does not include it. Have we paid them already?

From: Charrese Furlow <cfurlow@bendoregon.gov>

Sent: Wednesday, November 6, 2024 2:32 PM

To: Jennifer La Marche <jlamarche@bendoregon.gov>

Subject: RE: Flock Safety INV-50963

I believe it was part of Exhibit A, which was the quote. I can pull it back up if you need it.

Thank you!



Char Furlow

Bend Police Purchasing Coordinator

My Pronouns: She, Her, Hers [Why Pronouns?](#)

541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>

Sent: Wednesday, November 6, 2024 1:53 PM

To: Charrese Furlow <cfurlow@bendoregon.gov>

Subject: RE: Flock Safety INV-50963

Yes, we met with them last week for the kick-off. What document is the bottom in reference to? If I don't have it, I might need it for the grant reporting information. They're not technically held up, just part of the rollout timeline.

Thanks,
Jenn

From: Charrese Furlow <cfurlow@bendoregon.gov>

Sent: Wednesday, November 6, 2024 12:54 PM

To: Jennifer La Marche <jlamarche@bendoregon.gov>

Subject: RE: Flock Safety INV-50963

The contract states payment is due after signing and before equipment delivery.



Contract went into effect on 10/10 and expires on 10/9/25. Is the vendor aware things are held up on your end?

Thank you!



Char Furlow

Bend Police Purchasing Coordinator

My Pronouns: She, Her, Hers [Why Pronouns?](#)

541-693-2178



Register as a City of Bend Vendor on:

From: Jennifer La Marche <jlamarche@bendoregon.gov>

Sent: Wednesday, November 6, 2024 12:31 PM

To: Charrese Furlow <cfurlow@bendoregon.gov>

Subject: FW: Flock Safety INV-50963

Hi Char,

FYI—No equipment has been received/installed yet. Brian and I are still working through some aspects of the city permitting, camera siting process that includes two private parties in addition to the 4 city-owned properties. One concern I have (without reading through the long MSA) is when the 1-year subscription clock starts.

We don't initiate payment until equipment is received/installed correct? Or does this contract (Flock MSA) override the typical purchasing agreement?

Thanks,
Jenn

From: Billing Team <billing@flocksafety.com>

Sent: Tuesday, November 5, 2024 11:40 PM

To: Charrese Furlow <cfurlow@bendoregon.gov>; Jennifer La Marche <jlamarche@bendoregon.gov>

Subject: Flock Safety INV-50963

You don't often get email from billing@flocksafety.com. [Learn why this is important](#)

CAUTION: External Email. Use caution when opening attachments, clicking links, or responding to this email.

Flock Safety Customer,

Thank you for choosing Flock Safety. You recently should have received an invoice. If you have not received an invoice please email billing@flocksafety.com.

Attached you will find our W-9, payment options, and Flocks general COI. If you require further documentation please contact us before the invoice is due.

Please visit <http://help.flocksafety.com/> for self-help articles and FAQ.

Your business is greatly appreciated.

Flock Safety

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